

TROUBLESHOOTING

Before seeking repair or service, please firstly check the following.

Trouble	Check	Action
Air conditioner does not operate at all	Is there power? Is it plugged in? Did the fuse or circuit breaker switch off? If drain tank indicator is lit? If the water tank is placed correctly? If SET TIME suitable?	It is normal, Push the plug into the wall socket. change the fuse or switch on, Pour the water out of the water tank. Push the water tank into right place. Change SET TIME
Cooling efficiency is not good	Is air inlet or outlet locking? Is there any other heat source in room? Are air filters very dirty? Is SET TEMP. suitable? Is indoor fan speed set at low?	Clear the locking Move the heat source Clean the air filter Set temperature suitable Set suitable fan speed.
Too noise and vibration	It is the inner liquid (refrigerant-geration) flowing inside. is unit leveled?	It is normal Place it in a horizontal floor
The machine start and stop frequently	Is the voltage of the power source normal? Is the air exhaust fixed rightly or be bended? Are you add air exhaust yourself?	Keep the power source in rated Try to keep the air exhaust horizontal not permit enlarge Don't add air exhaust yourself and remove it

CAUTION

In case of major malfunction pull plug out immediately and call for service.

The fuse and switch often break.

The power cord superheat or the sleeve of the cord broken.

Something abnormal.

Self diagnosis function

Our company provides the end-users with thoughtful services by installing various diagnostic systems to indicate the following irregular performances.

Check code	Diagonosis of malfunction
FAULT E8	Overheating protection
FAULT E3	Faulty coils
FAULT E2	Room temperature faults
FAULT E4	Units faults